

Qwest (QCC) Toll Free Complementary Application Form

Use this form for new Qwest Complementary customer configuration. Please fax this form to Jill Payne at 303-391-1764 **PRIOR** to keying initial orders.

Qwest utilizes Verizon Business for offnet coverage. Requests for Complimentary Carriers that wish to “split route” traffic between Qwest and Verizon Business or Qwest and another carrier who utilizes Verizon Business for offnet coverage cannot be granted. This is due to the inability to provision an 8XX on multiple accounts with Verizon Business. **If the carrier would like to utilize the Qwest network and provide their own offnet coverage, please answer “NO” to question number 8, “Will Qwest need to Provision offnet?”**

Complementary Carrier Requirements

- Carrier Resp Org ID must be activated in Qwest systems prior to orders being keyed.
- Confirmation of TFP readiness will be sent to the Qwest Account Manager within 48 hours of receipt by TFP.
- On Net date AND Off Net routing date must be populated BEFORE the carrier routes traffic over the Qwest Network.
- All Complementary Install and Change orders must be keyed with the following values:
 - Resporg ID = Complimentary Carrier Resporg ID
 - Qwest to be Resporg = N
 - Batch to NSMS = N
- In the event Qwest makes changes to the LATA Map routing criteria the complimentary carrier agrees to update ALL 8XX's in the National SMS assigned to their Resporg ID, utilizing the Qwest Network, within the migration completion dates provided by Qwest.
- If the carrier currently utilizes Verizon Business for offnet, it is understood that 8XX numbers can potentially be taken out of service when the Verizon Business Corp Swap¹ is performed before the customer/Qwest circuits are active. To prevent this, the customer must be ready to receive traffic on their Qwest circuit.

Customer Information – All below fields and the Customer Signature are **REQUIRED**.

Qwest Account Manager Name:		e-mail:	
1. Carrier/Customer Name:		Resporg ID:	
2. Carrier/Customer Contact:			
3. Contact Phone:		Contact e-mail:	
4. Carrier/Customer Address:		City:	State: Zip:
5. Does the Carrier/Customer act as their own Responsible Organization (Resporg)? <input type="checkbox"/> YES <input type="checkbox"/> NO			
6. Does the Carrier/Customer currently use Verizon Business as an offnet carrier? <input type="checkbox"/> YES			
7. If the Carrier/Customer utilizes split routing with alternate carriers other than Qwest will Verizon Business be used? <input type="checkbox"/> YES			
8. Will Qwest need to provision offnet? <input type="checkbox"/> YES <input type="checkbox"/> NO (NOTE: Qwest cannot provision offnet for carriers that wish to “split route” traffic between Qwest and Verizon Business or Qwest and another carrier who utilizes MCI for offnet)			
The undersigned acknowledges the above routing requirements must be met before traffic can be routed over the Qwest Network. If these conditions are not met out of service conditions may be experienced.			
Customer Signature (required)		Date	

¹ MCI Corp Swap moves the component from the current account to the Qwest Corporate account thereby routing traffic directly to the Qwest Network.
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